

INTERVIEW SHEET

You have joined this group dialogue today because you are interested in learning more about organizational learning. A "learning organization" promotes competitive advantage, continuous improvement, employee happiness, customer satisfaction, and other desirable aspects of organizations. In a learning organization, people put aside their old ways of thinking, learn to be open with others, understand how their company really work, form a plan everyone can agree on, and then work together to achieve that vision.

- a) Think of a "best experience" you have had learning with others in your organization. This could be a time you collaborated well together to achieve an exciting milestone that you were proud of. What were the circumstances at the time? What was significant about the organizational characteristics and climate? What employee skills made this possible? What made the experience special?

Organizational characteristics/ climate

Employee skills

- b) If you could make three wishes to promote learning at your organization, what would they be?