Qualifying Exam Reading List
Human Factors and Ergonomics Area Group
Topic: Virtual Teams in Healthcare from Human Factors Engineering Perspective
Last updated: June 11, 2010

Professor Pascale Carayon’s List (Topics: Sociotechnical Systems, Macroergonomics, Technological Change, and Teamwork)


Professor Ben-Tzion Karsh’s list (Topic: Team Cognition, Sociotechnical Systems, and Naturalistic Decision Making)

Professor Enid Montague’s list (Topic: Computer-supported Work Groups, and Organizational Trust)

Ackerman, M.S. (2000). The intellectual challenge of CSCW: The gap between social requirements and technical feasibility. Human-Computer Interaction, 15, 179-203.


